# BURTON SECURITY

## **SYNGUARD** General presentation





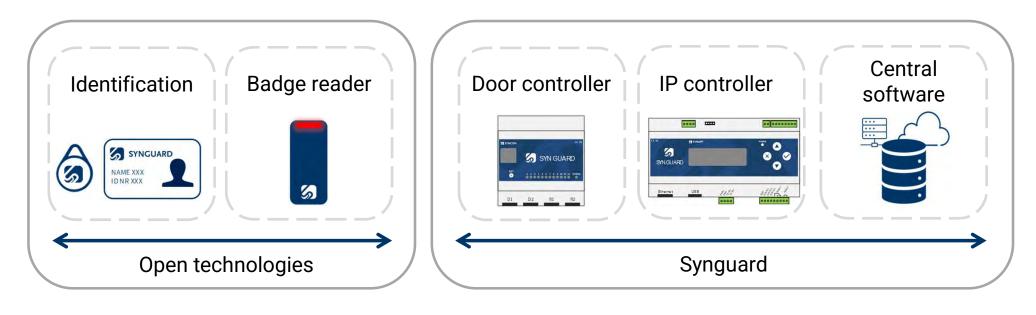
### What is Synguard access management?



- Synguard: much more than access control
  - Visitor registration
  - Parking management
  - o Building management
  - o ...
- Open Management Platform
  - Total solution
  - For small and large systems



## Software & Intelligent Hardware Synguard



- 100% own developments
- 8 in-house developers



# Why choose Synguard?

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7



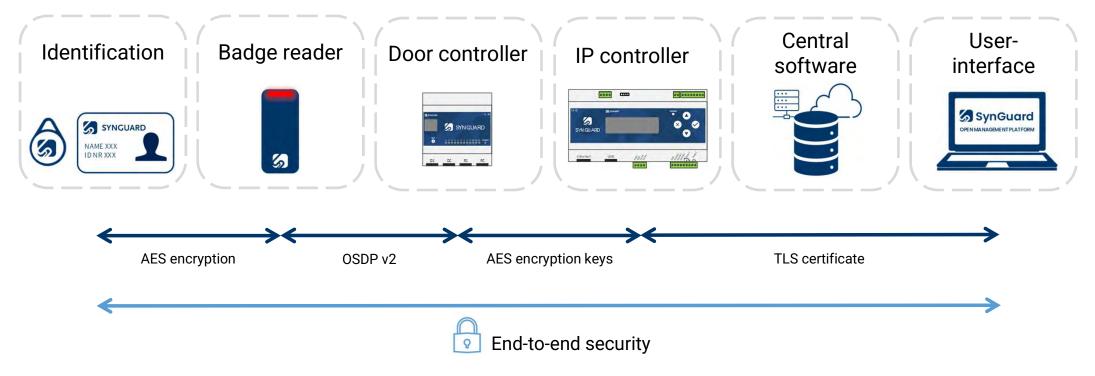
#### Uniform user interface



- 100% web-based without plug-ins, with your favourite web browser
- Full configuration, management and use of access management through the same user interface

## BURTON SECURITY

#### **End-to-end security**





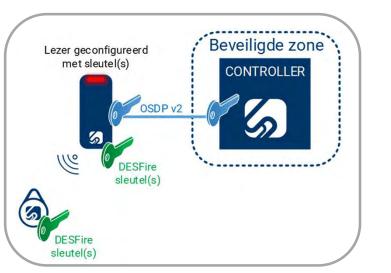
## Security: Secure Access Module (SAM)

#### Mifare DESFire keys & OSDP keys

- Readers must be configured
- Encryption keys in unsecured area (reader)

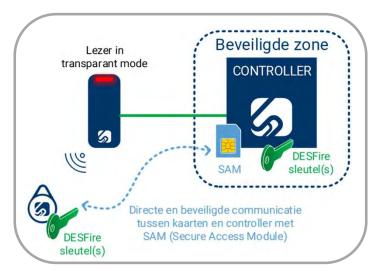
#### Mifare DESFire keys - SAM

- Customer manages encryption key
- Encryption keys in secured area (SynConEvo)



End-to-end security with DESFire and OSDP keys

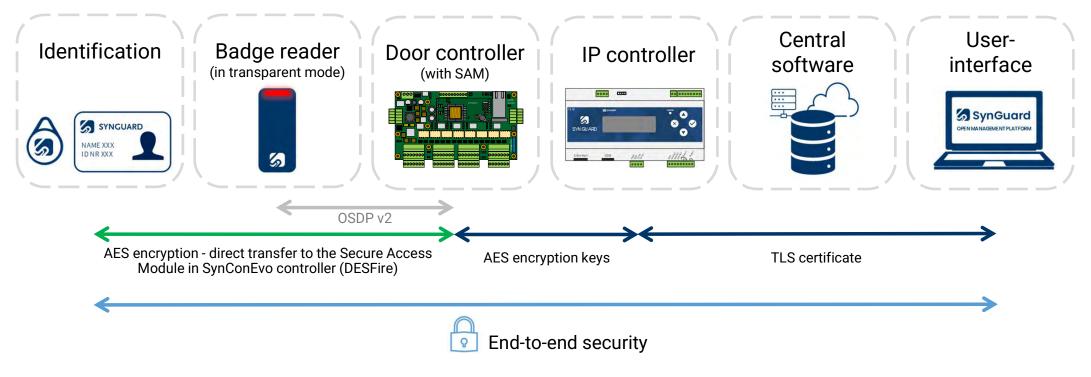
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End-to-end security with DESFire key, reader in transparent mode and SAM card in the controller



#### End-to-end security - version with SAM





## Reliability



Local fallback

100% fallback



## Reliability



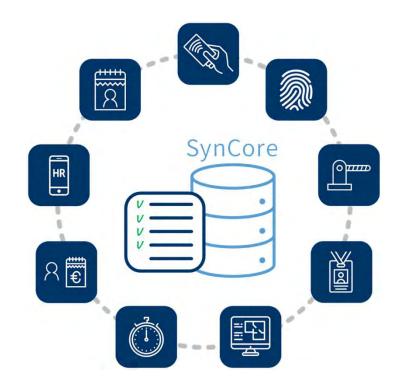
Local fallback

100% fallback

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#### All-in-one

- Access control
- Biometrics
- Parking management
- Visitor registration
- Building management
- Time recording
- Staff costs
- Employee self-service
- Staff planning







#### **Future proof**

- Own in-house developers
- Open standards & open source
   development tools
- Tracking and integrating new, reliable & technological trends

# BURTON SECURITY

## **Multisite**

- 1 common interface and database for all branches
- Determine per user role who gets to see which information/screens and can make changes
- Central & decentralised
   management
  - Overarching
  - Region, country or group
  - By site
  - ...











## BURTON SECURITY

## Scalability

- Unlimited scalability
- Simply adjust to current needs:
  - 1 building <-> multisite
  - 1 door <-> unlimited number of doors
  - 1 person <-> unlimited number of persons







# **Flexible solutions**

Software



#### One solution for different markets

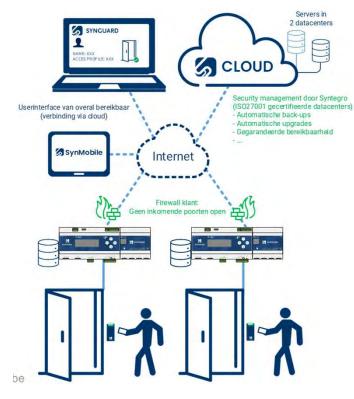
ew off-the-shelf product	Embedded	On-premise	Cloud solution	
Synguard packs			(max. 16 doors)	
Small & medium sized projects				
Large projects				
	<ul> <li>Up to 128 readers/doors (mix between wireless and wired)</li> <li>Up to 32 Synguard door controllers</li> <li>Access control only</li> </ul>	<ul> <li>Unlimited scalability (management of mu</li> <li>All Synguard modules available</li> <li>All integrations available</li> <li>Easy deployment of multisite projects</li> <li>Open management platform</li> </ul>	ltiple IP controllers)	
			<ul> <li>Guaranteed availability and connectiv</li> <li>Automatic upgrades</li> <li>Automatic backups</li> <li>Redundant arrangement</li> </ul>	



## Software flexibility

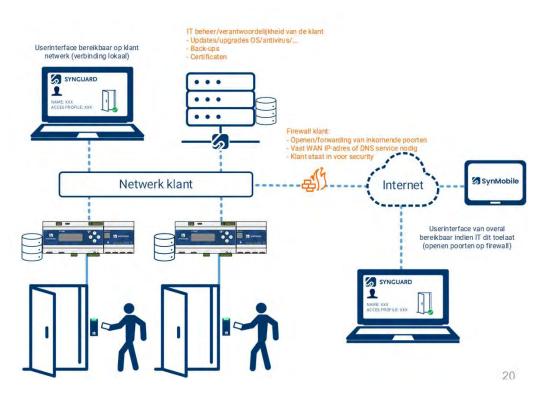
Software as a Service (SaaS)

Software & database in Synguard cloud and local IP controller(s)



#### **On-premise**

Software & database on local server and local IP controller(s)





### Advantages of the Synguard cloud

- Improved accessibility of support
- Automatic upgrades & daily backups
- Unburdening your own server security
- No need for your own IT equipment (and power consumption)
- Easier links to other systems
- Fully redundant
- **Grows with** the size of the environment
- Tier 4 data centre: highest level of security and business continuity
- 100% GDPR proof according to ISO27001





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## Cloud vs. On-premise





	On premise	Cloud
Operational reliability	Depending on own environment, hardware and services	Guaranteed (Redundant arrangement)
Software upgrades - compatibility	Not included	Included
Own local IT infrastructure	Own environment and services needed	Limited
Power consumption	Own cost	Included
Own IT hardware and services	High own cost	Limited
IT maintenance cost	High own cost	Included
Right environment for IT infrastructure	Own responsibility and cost	Included - ISO 27001 certified data centre
Data Security	Own responsibility and cost	Included
Ease of use	Depends on own IT settings (DNS, port forward)	Included
Budget	Variable and unreliable (IT hardware failures)	Fixed and known
Investment cost	High	Bearing
Software / Licences	One-time purchase	Rental agreement



# **Flexible solutions**

Hardware



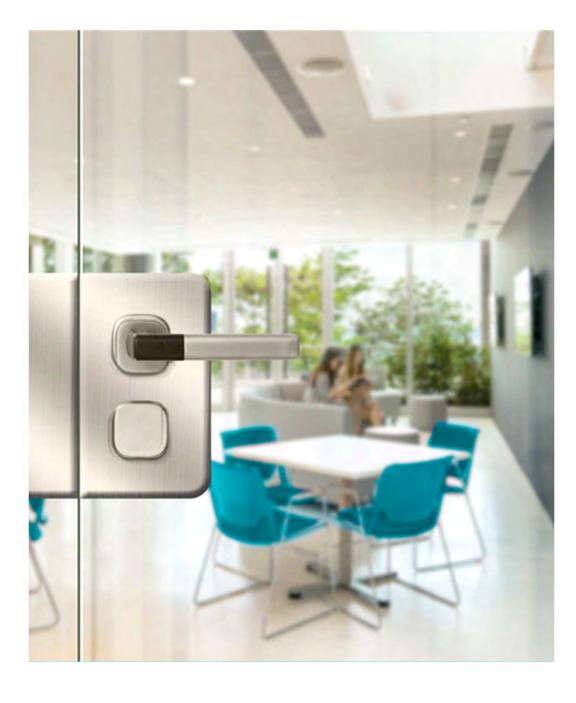
#### **Central vs decentralised**

- Central: all cabling comes to 1 central point
   Easier set-up, connections to external systems & maintenance. Often used in new builds.
- **Decentralised**: working with local components Saving in cabling. Often in existing buildings.
- **Combination** of both systems is always possible, depending on the site.

## BURTON SECURITY

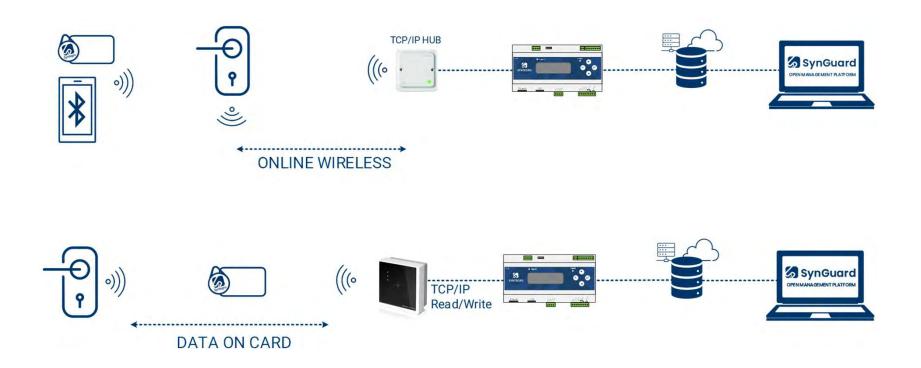
#### Wireless vs wired

- Wireless: in addition to quick installation, this is usually very aesthetic and flexible
- **Wired**: always real-time reliable information, greater variety of identification options & less maintenance intensive





#### **Online vs offline**





## A focused and complete offer...

Synguard hardware (controllers)

- Different controllers to suit every cabling model
- All controllers are backwards compatible
- Cabinets prepared and wired by Synguard

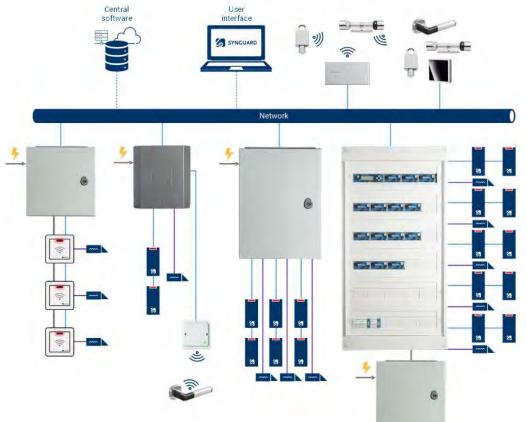




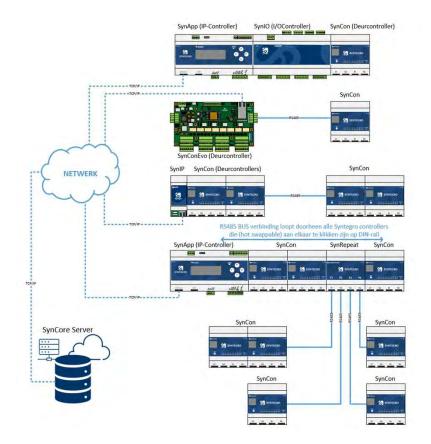




## ... allow for a flexible topology







#### Connections



# Hardware

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### **IP-Controller:** SynApp

- DIN housing or PCB
- For the management of up to 15,000 people
- Power supply 12VDC or 24VDC
- Communication with the network via TCP/IP
- 100% fallback
- Management of up to 32 SynCon door controllers
- Version also available for management up to 200,000 persons and 64 SynCon door controllers





#### **Door controllers**

SynCon



- For management of 2 to 4 doors
- Power supply 12VDC or 24VDC
- Connecting to the SynApp RS485 bus
- Limited fallback mode
- 4 RJ45 sockets for connection to SynDuo
- 4 relays of 30VA

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#### SynConEvo



- For managing up to 8 doors and 16 OSDP readers
- Power supply 12VDC or 24VDC optionally with PoE
- Communication with SynApp via TCP/IP or RS485 bus
- Extended fallback mode
- Secure-Access-Module (SAM) built-in
- 8 relays of max. 30VA

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### Housing cabinets

- Metal housing IP66
- 2 Formats
- Power supply (155 W) available
- 12 or 24VDC
- Space for emergency batteries
- Fire relay & fuse present
- Membrane gland plate at the top
- Tailor made for the customer
- Assembly by Synguard



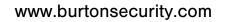
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## **DIN mounting boxes**

- Plastic housing with DIN rails
- Different sizes
- Separate supply cabinets required
- For centralised installations
- Tailor made for the customer
- Assembly by Synguard







### Solution for small systems



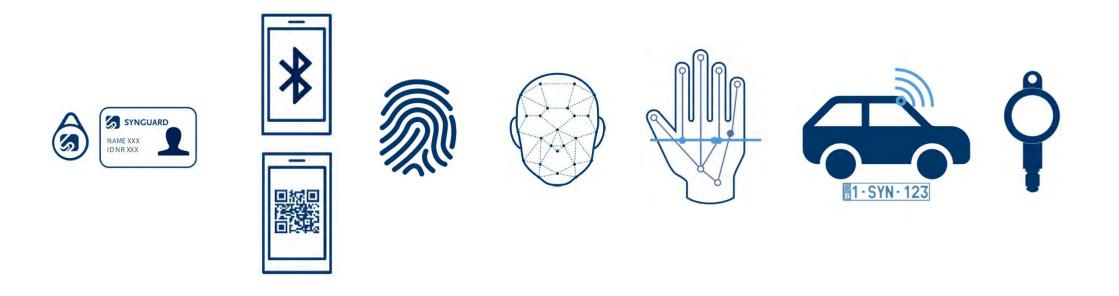
- All-in packs
- 1, 4 or 8 doors
- Full end-to-end security
- 20 50 users
- 12 or 24 VDC
- Choice of badge/pin readers
- Mobile ready
- Emergency batteries included



# Identification



## **Identification options**





#### **Bath readers**





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38



## Wiegand vs. OSDP

	Wiegand		OSDP - R
ccepted by SIA in	1995		2011
ype of communication	One-way		Bidirectional
mmunication <b>encrypted</b> (OSDP v2)	No	DI 02 HI W2	128 bit AES encryption
pervision readers	No (eavesdropping possible)		Constant supervision
ecking the functioning of readers	No		Constant polling
ximum <b>distance</b> between reader and htroller	30 to 70 metres	8 8	1200 metres
nber of wires required	7 wires	-	4 wires
sted pair required	No	_	Yes
ximum number of readers per SynCon	2	_	4
aximum number of readers directly on nApp	1		2
aders are <b>addressable</b> on bus line	No		Yes

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## **IP reader**

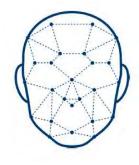
- 100% IP reader (TCP/IP)
- Can also be used as an updater
- Easy installation on existing network
- PoE





## **Biometrics - face recognition**

- Fast, accurate and secure face recognition
- Scanner can recognise your face between 0 lumens (in moonlight) to 25,000 lumens (in bright sunlight)
- With built-in badge reader









## **Biometrics - fingerprint**

- Suitable for indoor and outdoor installation
- With built-in badge reader (and code keyboard)





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## **Biometrics - palm reader**

- Installation: surface-mounted or recessed
- Material: front plate stainless steel with Palmki logo or optionally personalised















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### Wireless locks







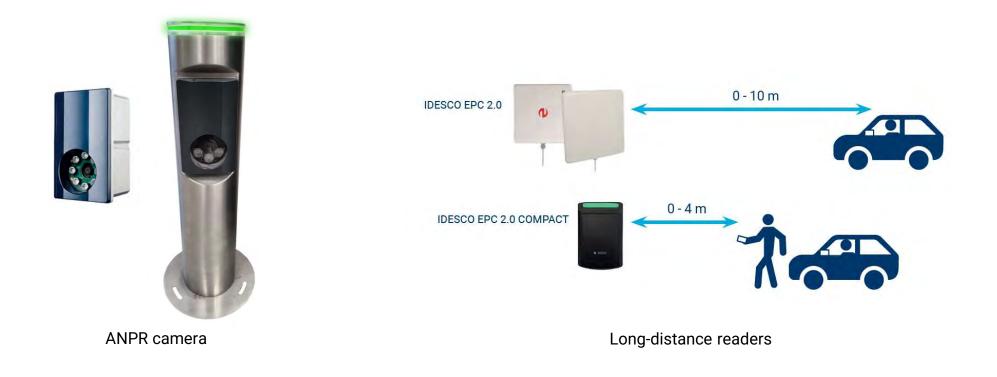


Attention! For the offline version, separate software is required





## Vehicle identification





## **Electronic key management**





# Software

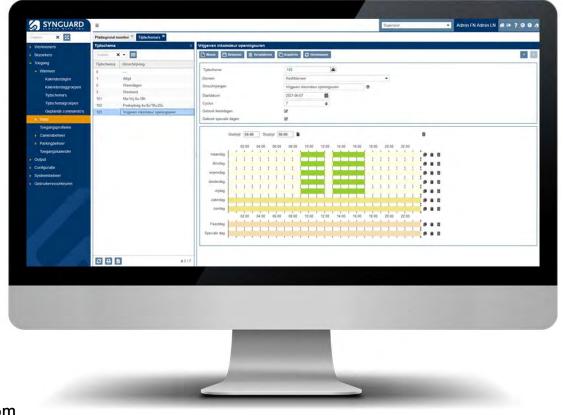
**Own developments** 

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47



## Synguard uniform web interface



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48

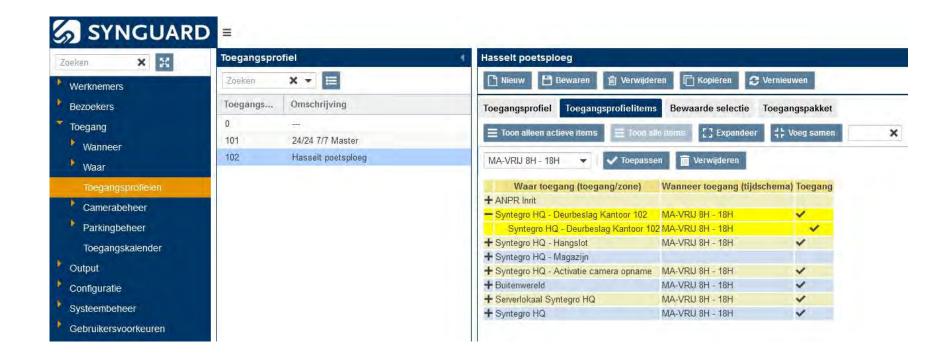


## Synguard - who

SYNGUAR	D =											
Zoeken 🗙 🔀	Hierarchie			Thomas Gielen (E26WZP5VB)								
Werknemers					🖹 Nieuw 💾 Bew	aren f	j Verwijderen	C Kopiëre	n 🏾 🕄 Vernie	euwen 🗩 Ver	sturen notific	atie
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Badge zoeken		s Toegangscontr	ole	102 101	into					010	201	
Sleutelcode zoeken					Werknemer	3						
Account unlocken					Personeelsnummer	* E26WZ	P5VB					
Tijdelijke sleutelcode	<				Contractnummer *	1	1 Dhr.					
Badge registratie	281				Titel	Dhr.			~			
Bezoekers	Werknemer	Werknemer				Thomas	Thomas			A		
Toegang	Zoeken	X - 1	H 2 0		Voornaam *	1				-		
Output			Canadi Canadi Lincola		Achternaam *	Gielen						
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Systeembeheer	1	Admin FN Bert	Admin LN Meert	ADMIN E26KM94T	-							
Gebruikersvoorkeuren	3	Thomas	Gielen	E26W7P5W								

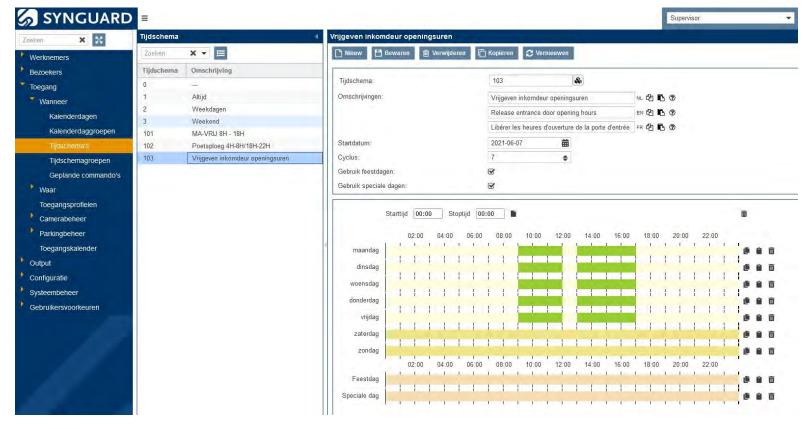


## Synguard - where





### Synguard - when



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## Synguard-Visitor

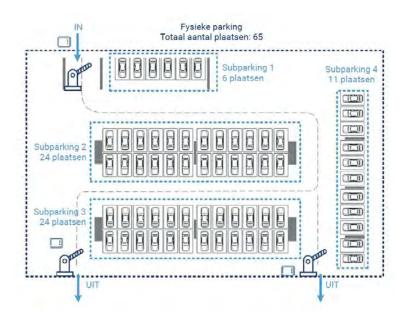
- For announced and unannounced visitors
- Invitation e-mail with instructions
- Corporate identity customer
- Ideal in combination with ANPR & QR
- Check visitors in and out yourself on tablet, kiosk, ...
- Possibility to integrate safety test



## BURTON SECURITY

## Synguard-Parking

- Car park management
- 100% integrated in access management
- Subdivision of sub-parks possible (e.g. multitenant)
- Real-time graphical display of number of free/occupied seats



## BURTON SECURITY

## SynMobile

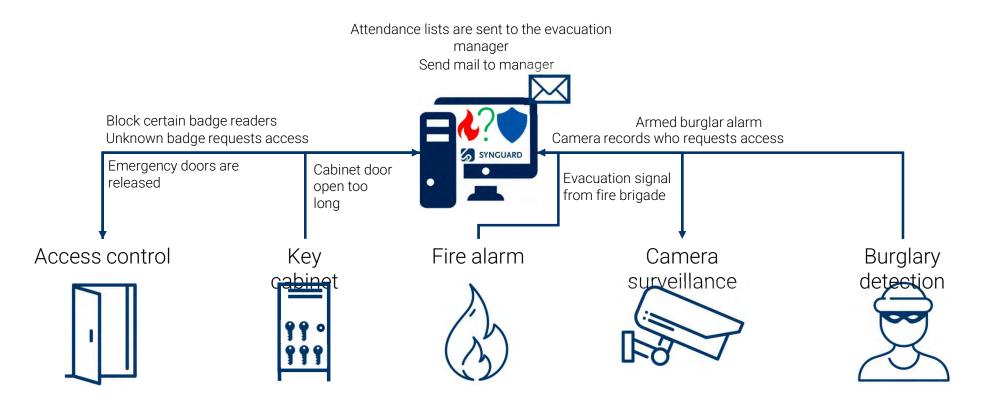
- Own app
- Steering doors/barriers open
- Viewing statuses & (de)activating elements

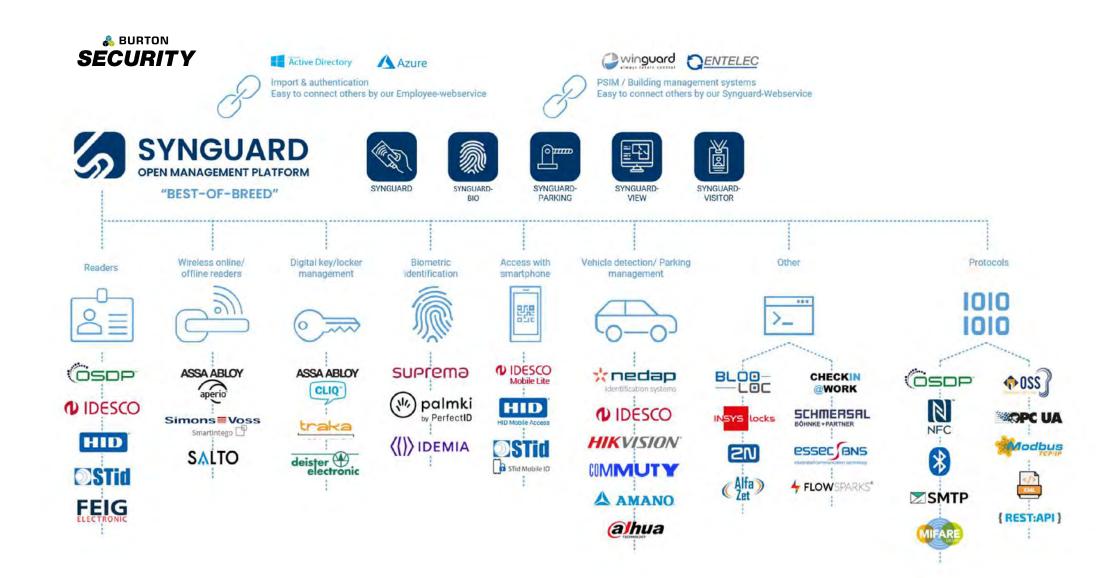
**Roadmap 2023:** Completely new Synguard app with focus on access management



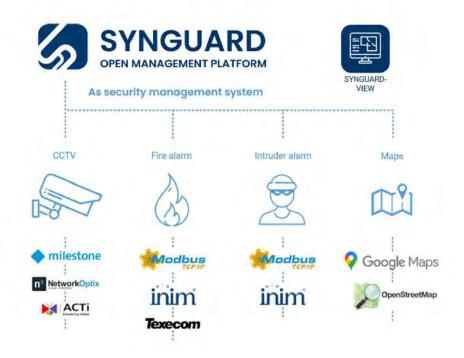


## **Synguard Open Management Platform**









## SECURITY

## Synguard web services

- For connections with other systems there are standard APIs (XML SOAP/REST)
  - Synguard: manage access control
     e.g. open certain doors
  - Employee: manage employees
     e.g. create new employee
  - Empoyee group: manage employee groups (departments)
     e.g. update department profile
  - o Visitor: visitors
    - e.g. create visits
  - Parking: parking events
    - e.g. occupancy rate received





## Synguard Open Management Platform





# Software

Links & integrations

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## **Camera integration**

- Milestone VMS Xprotect integration
- Possible:
  - o Importing cameras
  - Viewing live images
  - o Create bookmarks
  - Start playback stream from specified time or event (e.g. invalidated badge)



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## **Location determination**



- BlooLoc: partner specialised in indoor positioning, location determination and asset tracking.
- Application: unlocking or locking doors by means of Bluetooth, depending on the people in the vicinity (e.g. wander prevention).



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## Import and authentication

- Automatic synchronisation of employee
   data
  - o Avoid double entries
  - Always correct & up-to-date data
- Login to SynCore with the same (Windows) user name and password
- When logged into the Windows environment, immediately start in SynCore (Single Sign On)



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## **Call systems**

- Transferring identifications and alarms to the nurse call system
- Send events to alarm server for notification to one or more DECTs
  - Opening of emergency doors
  - Unlawful opening of doors
  - o Door open too long
  - o ....





## **Building & Safety Management**

• Winguard: Advancis PSIM software platform that has more than 400 different interfaces.



• Entelec: Sky-walker open integration platform

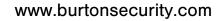


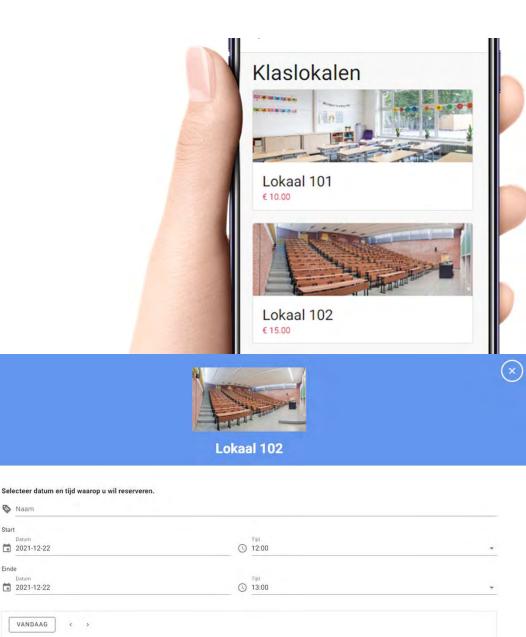


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## **Reservation management**

- Renting or reserving spaces, infrastructure, vehicles & car ٠ parks.
- Access to by means of QR code ٠
- Link with reservation management system and online ٠ payments
- Saving time through automation ٠
- Customised web page and/or mobile app ٠





december 2021

VANDAAG

🗞 Naam Start Datur

2021-12-22 Einde

Datum 2021-12-22

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